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Pension Fund INVESTMENT WORLD

Nordic 2008

19 – 21 May 2008, Sheraton Hotel, Stockholm, Sweden

Key speakers include:



Roger Urwin
Global Head of Investment
Consulting
Watson Wyatt



Richard Gröttheim
Chief Executive Officer
AP7



Tomas Franzen
Chief Investment Strategist
AP2



Helen Kobaek
Director
PenSam



Gustav Karner
Chief Financial Officer
Länsförsäkringar AB



Sarah McPhee
Chief Investment Officer
AMF Pension



Erik Valtonen
Chief Investment Officer
AP3



Matti Leppälä
Director International and
Legal Affairs
**The Finnish Pension Fund
Alliance**



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Define. Transform. Grow.

- Hear **leading case studies** from the **most advanced Nordic pension fund investors**
- Develop **dynamic strategies** to overcome market turmoil and match **your increasing liabilities**
- Dramatically increase your knowledge and understanding of **advanced investment strategies** that will empower your business performance
- Understand how **SRI** and **ESG** can be **key value drivers** in the overall investment process

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The Art of Quantitative Asset Management

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Wednesday 21st May 2008

Post-conference workshop:
SRI in Alternative Asset Classes –
Developing a Successful Formula
Led by:

ethix
SRI ADVISORS

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Nordic institutional investors meet to discuss

What's going on?

Pension Fund Investment World Nordic 2008 is the definitive meeting place for the Nordic investor community to **meet, debate critical business issues and find solutions** by sharing best practice with their peers.

Institutional investors are facing increasing pressure in a **turbulent market place to match their growing liabilities**. More and more institutional investors are developing advanced investment strategies to empower their existing portfolios **whilst seeking new investment opportunities**.

Pension Fund Investment World Nordic 2008 will offer an unbiased forum for investors to address these issues and many others through content driven **case studies delivered by leading Nordic institutional investors**.

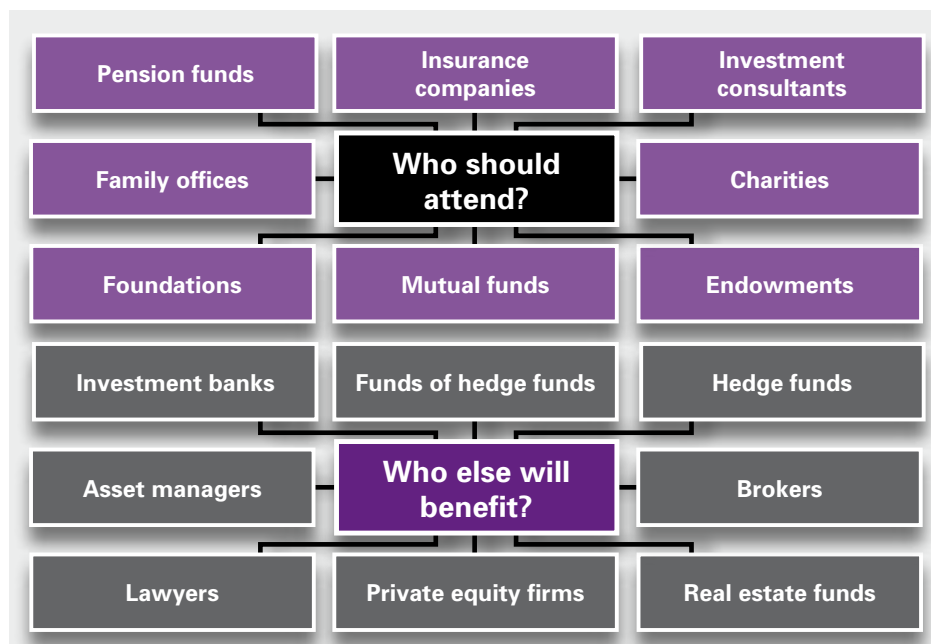
You spoke, we listened – the Nordic region's most exciting merger of 2008

Over the last six months you, the Nordic pension funds, told us us that you needed one encompassing forum that offered an interactive environment in which you could address your ongoing business needs.

So we listened and we have merged our existing strong portfolio of Nordic alternative investment events including *Hedge Funds World Scandinavia*, into one umbrella event. Thereby giving you the opportunity to meet, discuss and find solutions to the issues that effect you on a day-to-day basis such as; **which asset classes do we invest in? who do we invest with?** And how can we develop a successful **SRI and ESG policy when investing in emerging markets?**

5 Reasons why you need to attend:

1. Benefit from **Roger Urwin**, Global Head of Investment Consulting at **Watson Wyatt's** appraisal of the Nordic region's institutional funds landscape
2. Hear **Helen Kobaek**, Director at **PenSam** share experiences of their **"Hang on to your job scheme"** and how it is helping PenSam reduce liabilities
3. Listen to **Sarah McPhee**, Chief Investment Officer at **AMF Pension** as she discusses whether **130/30 Funds can benefit your business**
4. Appreciate how **AP3** vision of alpha/ beta separation has developed from **concept to reality**
5. Understand how **PGGM** use **ESG** as a **key value driver in their investment process**



“ The event was well arranged and the quality of speakers was high. ”
Hedge Funds World Scandinavia 2007
Markus Pauli, CIO, Alternative Investments, The Local Government Pension Fund

The Terrapin

- Real case studies presented by Pension Funds, Insurance Companies, Investment Consultants and Regulators.
- PowerPoint actively discouraged. Interaction and humour encouraged.
- Structured networking

s critical business issues and seek solutions



Expert industry speakers include:



Roger Urwin
Global Head of Investment Consulting
Watson Wyatt

Roger is the Global Head of Investment Consulting and has a worldwide team of over 400 in his charge. He is responsible for a number of the firm's major investment clients both in the UK and internationally advising them on all investment issues. He is also head of the Watson Wyatt thought leadership group (TAG). He is the author of a number of papers on asset allocation policy and manager selection.



Erik Valtonen
Chief Investment Officer
AP3

Erik is the Chief Investment Officer at AP3 and has the responsibility of the overall risk and portfolio structure of the fund. He heads the Risk Management department which comprises two teams: the Risk allocation team which works in areas like ALM, portfolio modelling, manager structure and risk budgeting and the Risk Control team in charge of middle office functions like pricing and ex post analysis of performance and risk.



Matti Leppälä
Director International and Legal Affairs
The Finnish Pension Fund Alliance (TELA)

TELA is a non-profit association, which has as members all pension institutions providing statutory earnings related pensions in Finland. The assets under management in the members of TELA were €118 billion at the end of March 2007. Matti is responsible for investment policy issues in the investment committee of TELA, which brings together the Chief Investment Officers of Finnish pension institutions.



Marcel Jeucken
Head of Responsible Investment
PGGM

PGGM is the second largest pension fund in The Netherlands and Europe. The Responsible Investment team has a central role in the implementation of PGGM's responsible investment policy in all asset classes. These activities include ESG integration in internal and external mandates, thematic investments in ESG, voting, engagement, exclusions, and shareholder litigation.



Sarah McPhee
Chief Investment Officer
AMF Pension

Sarah McPhee is the Executive Vice President and Chief Investment Officer at AMF Pension. AMF Pension is a Swedish life insurance company providing occupational pensions to 3.4 million customers. AMF Pension's managed assets are approximately €35 billion, including 8 mutual funds corresponding to approximately €5 billion.



Richard Gröttheim
Chief Executive Officer
AP7

The Seventh AP fund acts within the Premium Pension system (PPM), the state defined contribution system. It is a global equity fund with 10 per cent Swedish index linked bonds and 8 per cent in alternative investments. The fund mainly manages money for people that didn't select a private fund within the PPM system.



Gustav Karner
Chief Financial Officer
Länsförsäkringar AB

Gustav Karner has been employed since 2001 and since 2006 Head of Asset Management and CFO at Länsförsäkringar AB. Previously Gustav was the Head of Risk Management at Alecta pension insurance mutual where he built up the Risk Management function for Alecta including ex ante and ex post risk for the total portfolio. He also ran a project to make Alecta GIPS compliant.



Ulrika Hasselgren
Executive Vice President
Ethix SRI Advisors

Ulrika Hasselgren is a founding partner of Ethix SRI Advisors. Ethix is a leading research-based consulting firm helping institutional investors and asset managers to integrate Environmental, Social and Governance (ESG) issues into the investment process. Its clients' assets under responsible investment advice total more than €200 billion. Ms. Hasselgren has been in the SRI business since 1999.

“ Interesting topics with a good mix of investors. ”

Real Estate Investment World Nordic 2007

Andrea Pavelka, National Director of Investment Strategy, **LaSalle Investment Management**

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08:30 **Registration and refreshments**

09:00 **Chairman's opening address**

A MARKET IN TRANSITION: PENSION FUND STRATEGIES IN TURBULENT TIMES

09:10 **Opening keynote: an appraisal of the Nordic region's institutional funds landscape**

- The big issues: demography, market turmoil, investment governance, globalisation
- DB vs DC from an investment perspective
- Credit crunch and contagion from global imbalances and over-complexity

Roger Urwin, Global Head of Investment Consulting, **Watson Wyatt**

09:55 **Industry keynote: dynamic strategies for dealing with predicted market fluctuations and economic downturn**

- How can Nordic pension funds ensure that their portfolios are waterproof?
- Does increased portfolio diversification and an increased focus on alternative asset classes provide the answers?
- What strategies have performed well and where do future opportunities lie?

Richard Grottheim, Chief Executive Officer, **AP7**

10:35 **Panel session: how strategic portfolio asset allocation can meet market demands**

- Opportunities and risks of diversification
- Assessing strategies for diversification
- What are institutional investors' expectations and are they being met?

Roger Urwin, Global Head of Investment Consulting, **Watson Wyatt**
Tomas Franzen, Chief Investment Strategist, **AP2**
Georg Wessling, Head of Portfolio Management, **Harcourt Investment Consulting**

11:15 **Morning refreshments**

LIABILITY MATCHING – STILL CLOSING THE GAP?

11:40 **Case study: Pensam's "Hang on to your job" scheme reducing liabilities – keeping people in employment**

- How does the scheme work? What are the benefits?
- Understanding how the scheme provides a win-win situation – saving money and improving the quality of life
- Looking to the future: what are the implications of the scheme?

Helen Kobaek, Director, **PenSam**

12:15 **Demographics, economics, asset prices and longevity**

- Understanding mortality risk and how to include it in your investment strategy
- The changing demography of the Nordic region: how are pension funds being affected?
- Asset prices, economics and longevity: where are the challenges? What are the solutions?

Amlan Roy, Director, Demographics and Pensions Research, **Credit Suisse**

13:00 **Lunch**

Don't forget to book your place on our unmissable post-conference workshop

see page 6 for further details

14:00 **The Nordic region moving into the Solvency II framework**

- Moving from liability investing to risk based investment, what are the implications?
- Progressing from Solvency 1.5 to Solvency II – where are the challenges?
- Traffic light systems measuring the risk in stress scenarios
- Maintaining solvency in a Solvency II framework

Arne Sandström, Chief Actuary, **Swedish Insurance Federation**
Peter Skjodt, Deputy Chief Executive, **Forsikringens HUS**

14:40 **Panel session: which asset class provides pension funds with the tools to best match the liabilities?**

- Infrastructure – a really effective tool in your portfolio?
- How do you access and integrate private equity into your portfolio?
- Accessing real estate: the pros and cons

Gustav Karner, Chief Financial Officer, **Länsförsäkringar AB**
Soren Anderson, Chief Executive Officer, **Invensure**

REDUCING LIABILITIES THROUGH DYNAMIC ASSET ALLOCATION

15:20 **Back to normality: in search of alpha and beta in volatile times**

- The benefit of volatility
- Alpha opportunities in fixed income and credit markets
- Applying equity quant strategies in corporate credit

Dr. Andreas Sauer, CFA, Chief Executive Officer and Chief Investment Officer, **Union PanAgora Asset Management**

15:50



Speed networking: you'll be surprised at how much you'll enjoy this. It's designed to quickly introduce you to a large number of new contacts in one powerful 40 minute session. These meetings initiate contacts that often last well beyond the three days of the conference and often blossom into fruitful and lasting business relationships. **Make sure you bring plenty of business cards!**

16:30 **Afternoon refreshments**

17:00 **Finnish legislation: a long awaited move in the right direction**

- Providing a qualitative framework allowing pension funds to assess asset classes according to their real risks
- All asset classes being a means to cover liabilities
- Increasing equity exposure and hedge fund investment to improve returns and diversify further

Matti Leppälä, Director, International and Legal Affairs, **The Finnish Pension Alliance**

17:30 **Panel session: combining expectation and reality – how long does it take for alternatives to perform?**

- Pension fund expectations
- Comparing expectations with market realities
- Which asset classes offer the best way of matching expectations with market reality?

Peter Warren, Chief Investment Officer, **Warren Wicklund**
Kaj Rönnlund, Chairman and Co-founder, **Blue White Alternative Investments**
Georg Wessling, Head of Portfolio Management, **Harcourt Investment Consulting**

18:10 **Chairman's closing remarks**

18:20 **Networking drinks reception**

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08:30 Morning refreshments

09:00 Chairman's opening address

ADVANCED INVESTMENT STRATEGIES – EMPOWERING PENSION FUND PERFORMANCE

09:10 **Opening keynote: 130/30 Funds – a useful new technique?**

- Why is there a need for 130/30 funds and what are they setting out to achieve?
- How will they achieve increased return without increasing risk?
- What tools and strategies are available to help mitigate shorting risks?

Sara McPhee, Chief Investment Officer, **AMF Pension**

09:45 **Industry keynote: alpha/beta separation – from concept to reality**

- Rationale of alpha/beta separation
- Setting up the risk budget
- Organisational requirements and the governance budget

Erik Valtonen, Chief Investment Officer, **AP3**

10:15 **Generating “legal” alpha: the modern approach to responsible asset management**

- Proactive use of shareholder rights across the world
- What is proactive portfolio monitoring?
- Industry standards and legal duties
- Asset management and legal opportunism

Alexander Reus, Managing Partner, **Diaz Reus Rolff & Targ LLP**

10:45 Morning refreshments



11:15 **Panel session: employing a winning strategy to identify exceptional managers to maximise returns**

- Identifying a successful management selection process
- Matching managers with selection criteria
- Tools for monitoring of existing managers – when is change needed?

Nicolai Berg, Head of Nordic Region, **Mercer Investment Consulting**

Kaj Rönnlund, Chairman and Co-founder, **Blue White Alternative Investments**

Soren Anderson, Chief Executive Officer, **Invensure**

HOW TO ACHIEVE ENVIRONMENTAL SOCIAL GOVERNANCE

12:00 **Where do the UN “Principles for Responsible Investment” fit in?**

- Incorporating ESG issues into investment analysis and decision-making processes
- Providing a collaborative framework for institutional investors to work together
- Evaluating the progress: is PRI making a difference?

James Gifford, Executive Director, **United Nations Principles for Responsible Investment Initiative**

12:30 Lunch

13:45 **Sustainable investment strategies for investment professionals**

- Benefits from sustainable investments
- Challenges for institutional investors
- Pros and cons of different strategies

Andreas Knoerzer, Managing Director and Head of Sustainable Investments, **Bank Sarasin & Cie AG**

14:15 **Challenges of Responsible Investment in emerging markets**

- Understanding the constraints of emerging markets
- Managing the issue of transparency and the lack of information
- Tailoring research methodologies and company dialogue

Ulrika Hasselgren, Executive Vice President, **Ethix SRI Advisors**

14:45 **Case study: investing in leading hedge funds whilst remaining compliant to institutional SRI policy**

- Experiences of sourcing SRI compliant hedge fund solution of institutional quality; findings regarding available hedge fund solutions for SRI investors
- Challenges in creating an SRI compliant hedge fund portfolio; combined challenge of strict SRI policy, sourcing leading hedge funds and composing balanced exposure meeting investment objectives
- Implications of SRI policy on hedge fund strategies and managers; classifications of strategies from an SRI point of view, trading/universe/monitoring of managers
- Response from the hedge fund industry; what seem to be drivers for hedge funds to embrace SRI practices? – our expectations for SRI acceptance within the hedge fund industry

Kaj Bergenhill, Portfolio Manager Alternative Investments, **Folksam**

Per Kempe, Director, **Harcourt Investment Consulting AB**

15:15 Afternoon refreshments

15:45 **Case study: PGGM using ESG as key value driver in the overall investment processes**

- Developing a strategy that places ESG at its heart
- Establishing a successful criteria for ESG investing
- ESG: a tool to add value to PGGM's global investments

Marcel Jeucken, Head of Responsible Investment, **PGGM**

16:15 **Panel session: how do you successfully integrate ESG into your existing portfolio?**

- ESG adding value to portfolio performance
- Developing a formal policy on responsible investment providing transparency
- Incorporating ESG into your investment strategy in order to protect your corporate image

Danyelle Guyatt, Principal, **Mercer Investment Consulting**

Christine Torklep, Head of SRI Investment, **Storebrand**

Marcel Jeucken, Head of Responsible Investment, **PGGM**

James Gifford, Executive Director, **United Nations Principles for Responsible Investment Initiative**

17:00 Chairman's closing remarks

17:10 Close of conference

**Book before the 7th of March
and save £293**

Fax back the registration page to: +44 (0)20 7242 2320

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Post-conference workshop

Wednesday 21 May 2008

SRI IN ALTERNATIVE ASSET CLASSES – DEVELOPING A SUCCESSFUL FORMULA

Workshop chairman: Andreas Knoerzer, Managing Director and Head of Sustainable Investments, **Bank Sarasin & Cie AG**

09:00 Responsible Investment – added value for investors?

- Understanding the different rationale to Sustainable, Responsible and ethical Investing
- How can it work for you?

Bengt Karlsson, Senior Adviser, **Ethix SRI Advisors**

09:45 Key components for a successful SRI strategy in alternative asset classes

- Why and how can SRI be implemented?
- Understanding the risks and taking advantage of the opportunities
- Do the benefits of successful implementation outweigh the negatives?

Ulrika Hasselgren, Executive Vice President, **Ethix SRI Advisors**

10:30 Morning refreshments

11:00 Is climate change coming onto the investors agenda?

- Climate change – a genuine concern for investors?
- Risk and opportunities: the investor's perspective
- China – a viable investment opportunity?

Ulrika Hasselgren, Executive Vice President, **Ethix SRI Advisors**

11:45 Profiting from climate change

- Implications for an institutional portfolio
- Risks and opportunities along the value chain
- Investable solutions in different asset classes

Andreas Knoerzer, Managing Director and Head of Sustainable Investments, **Bank Sarasin & Cie AG**

12:30 Responsible Investing in emerging markets

- The link between RI and emerging market investments
- Case study: IFC project and ESG practices of fund managers based in India, China, South Korea and Brazil
- Obstacles to investing responsibly in emerging markets and action points for asset owners

Danyelle Guyatt, Principal, **Mercer**

13:15 Active Engagement as part of an SRI strategy

- Ingredients of a successful engagement process
- Case study

Emma Ihre, Head of corporate engagement, **Ethix SRI Advisors**

14:00 Chairman's closing remarks

About your workshop leaders

ethix Ethix SRI Advisors

SRI ADVISORS Ethix is a leading research-based consulting firm helping institutional investors and asset managers to integrate Environmental, Social and Governance (ESG) issues into the investment process. Ethix provides responsible investment solutions including policy and strategy development, company research, screening and engagement.



Andreas Knoerzer
Managing Director and Head of Sustainable Investments
Bank Sarasin & Cie AG

As pioneer and trendsetter, Andreas introduced the idea of sustainable investments to Sarasin in 1989 and launched the first eco-efficient investment fund globally in 1994. Meanwhile he is responsible for a team of 25 people managing more than six billion USD.



Danyelle Guyatt
Principal
Mercer

Danyelle Guyatt is a Principal in Mercer's Responsible Investment team in London. Her focus is on intellectual capital development, consulting and research for Mercer's global RI business.

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SPEED NETWORKING Speed networking: you'll be surprised at how much you'll enjoy this. It's designed to quickly introduce you to a large number of new contacts in one powerful 40 minute session. These meetings initiate contacts that often last well beyond the four days of the conference and often blossom into fruitful and lasting business relationships. **Make sure you bring plenty of business cards!**



An online system to enable you to set up meetings before, during and after the event. Superior to most other systems, you can search the attendees then email them directly without seeing their email address. We facilitate first contact and you take it from there. More than just online networking. Important forms can be downloaded and after the event you can download the white papers and presentations from our world class speakers.



The conference offers the unique opportunity to interact with thought leading investors. We offer 5 "chat show" style sessions where you ask the questions to get the answers you need. This is a great opportunity to question those who have been there and done it. Consider it a head start.

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About our sponsors

Gold sponsors



Founded in 1841, Bank Sarasin is one of Switzerland's oldest private banks and well reputed among its peers. It has grown into an international group with more than USD 75 billion of assets under management and a total workforce of over 1,100 people. In recent years, Bank Sarasin has expanded its activities by its strategic alliance with Dutch Rabobank which controls 46.1% of the share capital. Bank Sarasin has gained peerless reputation in the area of managing Sustainable Investments like its Renewable Energy Fund (Lipper Awards 2007, 1st place over 3 years) or in quantitatively managed Global Emerging Market Equities (Lipper Awards 2007, 1st place over 5 years). The Global High Alpha Equity Fund uses a pioneering Thematic Approach and has outperformed the MSCI World in 10 out of 11 years. In 2006 Bank Sarasin also started its own Commodity Fund with an active quantitative rebalancing approach that beats every benchmark. www.sarasin.com



Since its foundation in 1999, Union PanAgora Asset Management GmbH has specialised in quantitative investment strategies. With a focus on Europe the company actively manages all asset classes, covering equities, bonds and balanced/TAA portfolios. Union PanAgora is handling a volume of more than Euro 12 bn consisting of segregated accounts (German "Spezialfonds") and advisory portfolios. The company's success is evidenced by the strong growth of assets of Euro 6 bn in 2006/2007. Contact: Ulrich Koall, Tel. +49 (0) 69 74384 120, www.union-panagora.de



DRRT is an international law firm and a global leader in pro-active portfolio monitoring. DRRT is one of the most successful legal consulting firms, advising institutional asset managers and investors around Europe and the Middle East regarding shareholder rights and asset manager duties. With its sophisticated PPM system and worldwide network of specialty law firms, DRRT has the finger on the pulse of international legal opportunities to increase an asset manager's performance through rightful loss recoveries in securities fraud situations. DRRT also advises about intelligent proxy-voting and opportunistic involvement in appraisal actions. www.portfolio-monitoring.com

A showcase opportunity

The inaugural *Pension Fund Investment World Nordic 2008* delivers you opportunities to maintain and grow your market share. Boasting a world-class agenda and industry leading speakers, not only does this event attract the people that award mandates, it also provides a sustained, multi-channel marketing solution that will improve your positioning and brand awareness, culminating in 'face-to-face' marketing with your target audience. As the Nordic pension industry becomes more sophisticated you cannot afford to lose out to your rivals.

Book early to guarantee your place and save up to £293!

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Are your target audience CEO, CIO and CFO level executives from the Nordic institutional investment arena?

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Pension Fund Investment World Nordic 2008
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Pension Fund INVESTMENT WORLD Nordic 2008

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5 easy ways to register

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| Package | Dates | Price before 7 March 2008 | From 8 March 2008 to 4 April 2008 | Price from 5 April 2008 |
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| <input type="checkbox"/> Gold pass – all 3 days | 19 – 21 May 2008 | £2,245.50 + VAT £392.96 = £2,638.46 SAVE £293.17! | £2,370.25 + VAT £414.79 = £2,785.04 SAVE £146.59! | £2,495.00 + VAT £436.63 = £2,931.63 |
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| <input type="checkbox"/> Post-conference workshop | 21 May 2008 | £877.50 + VAT £153.56 = £1,031.06 SAVE £114.57! | £926.25 + VAT £162.09 = £1,088.34 SAVE £57.29! | £975.00 + VAT £170.63 = £1,145.63 |

* N.B. The registration fee includes lunch, refreshments and full conference documentation. The fee does not include hotel accommodation. Payment terms are 7 days.

Yes, I am an end investor (Pension Fund, Insurance Company, Family Office, Charity, Endowment Fund), I therefore qualify for a discount of 80%. Please register me for (subject to Terrapinn approval):

| Package | Dates | Investor price |
|--|------------------|--------------------------------|
| <input type="checkbox"/> Gold pass – all 3 days | 19 – 21 May 2008 | £499.00 + VAT £87.33 = £586.33 |
| <input type="checkbox"/> 2 day conference | 19 – 20 May 2008 | £359.00 + VAT £62.83 = £421.83 |
| <input type="checkbox"/> Post-conference workshop | 21 May 2008 | £195.00 + VAT £34.13 = £229.13 |

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| Delegates | Package | Normal price | Group price | Total savings |
|----------------------------|------------------|---|---|-----------------------|
| <input type="checkbox"/> 3 | 2 day conference | £5,385.00 + VAT £942.38 = £6,327.38 | £4,846.50 + VAT £848.14 = £5,694.64 | SAVE £632.74 |
| <input type="checkbox"/> 6 | 2 day conference | £10,770.00 + VAT £1,884.75 = £12,654.75 | £8,616.00 + VAT £1,507.80 = £10,123.80 | SAVE £2,530.95 |
| <input type="checkbox"/> 8 | 2 day conference | £14,360.00 + VAT £2,513.00 = £16,873.00 | £10,770.00 + VAT £1,884.75 = £12,654.75 | SAVE £4,218.25 |

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Attendee details

| | Mr/Mrs/Ms | Full name | Job title | Telephone | Email |
|---|-----------|-----------|-----------|-----------|-------|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |

For groups of more than 4 please attach a separate sheet with details of all attendees. Alternatively call +44 (0)20 7242 2324

Company details

Signatory must be authorised to sign on behalf of contracting organisation

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Job title:.....

Authorising signature:.....

Email:.....

Organisation name:.....

Industry:.....

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Payment terms are 14 days. The conference registration pack will be sent to you once payment has been received.

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Venue and hotel accommodation

Venue: Sheraton Stockholm Hotel
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 Phone +46 (0)8 412 34 00 www.sheratonstockholm.com

Hotel accommodation: The conference fee does not include accommodation. Terrapinn has obtained specially discounted rates for all attendees. A hotel booking form will be sent to all registered attendees. Please book your accommodation early to avoid disappointment.

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- Should you be unable to attend, a substitute delegate is welcome at no extra charge.
- Should you wish to cancel completely a charge of 50% of the registration fee, plus £150 (+ VAT) administrative charge will be made for cancellations received in writing at least 30 days prior to the conference start date.
- Alternatively, you may choose a credit note for the full value of the registration price (valid for 1 year), which may be put towards another Terrapinn event.
- The company regrets that no cancellations will be accepted within 30 days of the conference start date. Prepayments will not be refunded and invoiced sums will be payable in full, except in cases where it has been possible to mitigate loss.
- Course documentation will, however be made available to the delegate. Terrapinn reserves the right to alter the programme without notice.

Insert your voucher code

Code:.....